

**FLORIDA HEALTH MAINTENANCE ORGANIZATION  
CONSUMER ASSISTANCE PLAN  
BOARD OF DIRECTORS ANNUAL MEETING  
J.W. Marriott Orlando Bonnet Creek Resort & Spa  
14900 Chelonia Parkway, Ibis Room  
Orlando, FL 32821**

**Monday, November 15, 2021 at 2:15 p.m. EST**

**Conference Call Number: (844) 263-5416 Passcode: 8504251634**

**AGENDA**

**I. Call to Order John Matthews**

**II. Antitrust Preamble John Matthews**

We are here to discuss and act on matters relating to the business of the Florida Health Maintenance Organization Consumer Assistance Plan (HMOCAP). We are not here to discuss or pursue the business of our individual member companies. All of us should proceed with caution and awareness of the requirements and prohibitions of federal and state antitrust laws. We should not engage in discussions, either at this meeting or in private conversation, of our individual companies' plans or contemplated activities. We should concern ourselves only with the business of the HMOCAP as set forth in the agenda for this meeting. Only HMOCAP matters may be discussed at the meeting and each company's business plans cannot be discussed.

**III. Approval of Minutes, John Matthews  
- January 25, 2021 Board Meeting (Tab 1)**

**IV. Appointment of Board Member (Tab 2) Bruce Platt**

**V. Election of New Officers Bruce Platt**

**VI. Selection of Auditor (Tab 3) Bruce Platt**

**VII. Financial Statements (Tab 4) Dave Schandel**

**VIII. Independent Auditor Report (Tab 5) Dave Schandel**

**IX. Budget and Proposed Budget (Tab 6) Dave Schandel**

**X. Investment Report (Tab 7) Dave Schandel**

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| <b>XI. Plan Manager Report</b><br><b>- Review of Plan of Operation (Tab 8)</b><br><b>- Policy and Procedure Manual (Tab 9)</b> | <b>Bruce Platt</b>   |
| <b>XII. Long-Term Care Assessment Update</b>   | <b>Jeff Tindall</b>  |
| <b>XIII. Review of Plan Manager</b><br><b>- Draft Contract (Tab 10)</b>  | <b>John Matthews</b> |
| <b>XIV. Office of Insurance Regulation Updates and Issues</b>  | <b>OIR</b>           |
| <b>XV. Department of Financial Services Update and Issues</b>  | <b>DFS</b>           |
| <b>XVI. Other Business</b>   | <b>John Matthews</b> |
| <b>XVII. Adjourn</b>   | <b>John Matthews</b> |